If you hire a Contractor or Lawn Service to do lawn maintenance, cut trees or perform any kind of construction job at your residence, the City of Hoover’s waste disposal contractor - Waste Services of Alabama (Santek) - will not pick up debris produced as a result of your contractor’s services. This is a written clause in the waste disposal contract with Hoover. Santek is not a tree pickup service. The City’s regular garbage service is being potentially hampered by the amount of debris that privately contracted Lawn Services leave behind.

Contractors will be required to remove any and all debris from a residence property as a result of their services. Contractors “should not” advise residents that they are leaving debris at the curb for Hoover to pick up.

Therefore, we are reminding our residents that Santek will only pick up yard debris or clippings that the individual home owner trims or cuts and places at the curb themselves.

You may “schedule” bulky item pickup such as appliances, mattresses and furniture. Call 205-739-7311 or 205-444-7543 or email myhooverconnect@hooveralabama.gov.

Items we don’t pick up:
- Refrigerators or any item with Freon that has not been removed by a certified technician.
- Hazardous or medical waste
- Tires

**Reminder:**

City of Hoover
Municipal Complex
100 Municipal Lane
Hoover, AL 35216
City Operator: 444.7500  City Administrator: 444.7765
Human Resources: 444.7549  Police Administration: 444.7300
Mayor’s Office: 444.7510  Events: 444.7792

Hoover Library
200 Municipal Dr.
Hoover, AL 35216
444.7800

Recreation Center
600 Municipal Dr.
Hoover, AL 35216
444.3777

MY HOOVER CONNECT
739.7311

Frequently Used Phone Numbers
Alagasco: Gas Leak or New Service 326.8200
Alabama Power: Power Outage: 1-800.888.7176 New Service: 1-800.245.2244
ALDOT - AL Dept. of Transportation: 328.5820
AT&T - New Service: 1-888.757.8500
Birmingham Water Works: 244.4020
Charter Cable: 1-877.728.3122
City of Bessemer Water: 482.4313

City of Hoover Public Safety Center
2020 Valleydale Rd
Hoover, AL 35244
Building Inspections: 444.7522  Engineering: 444.7529
Fire Administration: 444.7555  Fleet: 444.7876
Municipal Court: 444.7526  Police Records: 444.7739
Revenue: 444.7516  Support Services: 444.7727
Public Works: 444.7543  Park Maintenance: 444.7552

City of Pelham Water: 620.6420
Jefferson County Public Works: 849.2321
Waste Services of Alabama 631.1313
Sanitary Sewer Maintenance: Jefferson County Environmental Services: 942.0681
Inverness, Riverchase & Southlake Areas: 444.7637/822.5300
Shelby County Public Works: 669.1880
Gas Leak or New Service: 678.2818
**LEAF COLLECTION SCHEDULE**

<table>
<thead>
<tr>
<th>Zone 1</th>
<th>1st Collection</th>
<th>2nd Collection</th>
<th>3rd Collection</th>
<th>4th Collection</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nov 26—Nov 27</td>
<td>Dec 18—Dec 29</td>
<td>Mar 20—Mar 31</td>
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<tr>
<td>Nov 28—Nov 29</td>
<td>Dec 20—Dec 31</td>
<td>Mar 22—Mar 31</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**ZONE 1: North of Chapel/Patton Chapel Rd, North of Rocky Ridge Rd and East and West of I-65 to include Lake Cyrus and Ross Bridge.**

**ZONE 2: South of Chapel/Patton Chapel Rd, South of Rocky Ridge Rd, North of I-459, East and West of I-65 to include Lake Cyrus and Ross Bridge.**

**ZONE 3: South of I-459, Russet Woods to Greystone.**

**LEAF COLLECTION REMINDER:**

1. Rake leaves to curb one day prior to your collection date.
2. Make sure leaf pile is free from twigs, branches, rocks, bricks, bags or other items that would cause an obstruction in the vacuum hose.
3. Do not mix household items, limbs or debris with leaf pile.
4. Do not place near storm drains, fire hydrants, mailboxes, utility wires & boxes or close to vehicles.
5. Place within 5’ of curb. The vacuum hose cannot reach leaves that are farther away.
6. If you have more than 10 bags of leaves, please submit a request to have them collected via the My Hoover Connect link at hooveralabama.gov or call 444-7543 or 631-1313 or email myhooverconnect@hooveralabama.gov.

**STORM DRAINS** — If you are currently piling leaves, yard debris or other items into the storm drains, we ask you to please refrain from this practice. The Cahaba River and Patton Creek currently have water quality problems. These items enter the City’s storm sewer system & pollute our streams and creeks. Please help the City protect our streams and creeks by keeping grass clippings and leaves out of our storm sewer system.

70 lb. limit on contents in trash and recycle bins. No bricks, rocks or pieces of concrete allowed. No asphalt, paint or grease allowed in trash bin. Paint in cans must be completely dry with lids off, next to your cart.

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**GARBAGE & RECYCLING HOLIDAY DELAYS**

- **New Year’s Day**—Monday, January 1, 2020 — No collection.
- **Martin Luther King Jr. Day**—Monday, January 20, 2020 — No collection.
- **Independence Day**—Saturday, July 4, 2020 — No collection.
- **Labor Day**—Monday, September 7, 2020 — No collection.
- **Thanksgiving**—Thursday, November 28, 2019 — No collection.
- **Christmas Day**—Wednesday, December 25, 2019 — No collection.

All collections will be delayed by one day.

**LEAF COLLECTION TIPS**

- Cut branches to length of 4’ or less.
- Keep areas covered with leaves or limbs on the road.
- Do not mix household items, limbs or debris with leaf pile.
- Do not place near storm drains, fire hydrants, mailboxes, utility wires & boxes or close to vehicles.
- Place within 5’ of curb. The vacuum hose cannot reach leaves that are farther away.
- If you have more than 10 bags of leaves, please submit a request to have them collected via the My Hoover Connect link at hooveralabama.gov or call 444-7543 or 631-1313 or email myhooverconnect@hooveralabama.gov.

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**HOUSEHOLD HAZARDOUS WASTE DAY**

**WEBSITE FOR APRIL 2020 INFO**

**Help Us—Help You.** Along with twice a week garbage and once a week recycling collections, the City provides leaf collection as well as yard debris & large bulky item removal. This service is limited to work performed by individual homeowners. It is the responsibility of any hired contractors or Landscapers to dispose of all materials generated by their work. If you think someone is abusing this service, please contact us.

**New Street Sign Request**

Engineering Dept. 444.7986

**Existing Sign Repair**

Public Works Dept. 444.7543

**Or via website using the last bit help link**

**To avoid missed service, please place containers curbside the night prior or by 7 AM on service days. Please do not put garbage or limbs in the recycle cart. Limbs should be stacked neatly by the curbside in your yard and not in the street.**

**Zones for leaf collection are divided by the Hoover boundary.**

**Zone 1: North of Chapel/Patton Chapel Rd, North of Rocky Ridge Rd and East and West of I-65 to include Lake Cyrus and Ross Bridge.**

**Zone 2: South of Chapel/Patton Chapel Rd, South of Rocky Ridge Rd, North of I-459, East and West of I-65 to include Lake Cyrus and Ross Bridge.**

**Zone 3: South of I-459, Russet Woods to Greystone.**

**CITY OF HOOVER Recyclable Materials PLACE IN RECYCLE BIN**

- **1 Plastic Bottles**
- **2 Plastic Bottles**
- **Steel & Tin Cans**
- **Glass**
- **Paper / Newspaper / Magazines**
- **Cardboard Boxes**
- **Metal / Aluminum Cans**
- **Junk Mail**
- **Office Paper**
- **Non-Metallic Waste**
- **Small and Large Metal Cans**
- **Glass & Mirror**
- **Plastic Bottles**
- **Plastic Bottles**
- **Plastics 3-7**
- **Clothing & Textiles**
- **Non-Metallic Waste**
- **Plastic Bags**
- **Plastics 1-7**
- **Styrofoam**
- **Hazardous Waste**
- **Gharbage & Recycling Holiday Delays**

- **Thanksgiving** — Thursday, November 28, 2019 — No collection.
- **Christmas Day** — Wednesday, December 25, 2019 — No collection.
- **New Year’s Day** — Wednesday, January 1, 2020 — No collection.
- **Martin Luther King Jr. Day** — Monday, January 20, 2020 — No collection.
- **Labor Day** — Monday, September 7, 2020 — No collection.
- **Thanksgiving** — Thursday, November 28, 2019 — No collection.
- **Christmas Day** — Wednesday, December 25, 2019 — No collection.

All collections will be delayed by one day.

**Non-Recyclable Material PLACE IN TRASH BIN**

- **Styrofoam**
- **Plastics 3-7**
- **Plastic Bags**
- **Other Plastics**
- **Pharmaceuticals**
- **Non-Metallic Waste**
- **Glass & Mirror**
- **Hazardous Waste**
- **Gharbage & Recycling Holiday Delays**

- **Thanksgiving** — Thursday, November 28, 2019 — No collection.
- **Christmas Day** — Wednesday, December 25, 2019 — No collection.
- **New Year’s Day** — Wednesday, January 1, 2020 — No collection.
- **Martin Luther King Jr. Day** — Monday, January 20, 2020 — No collection.
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All collections will be delayed by one day.

**LEAF COLLECTION**

**REMEMINDER:** Contamination happens when non-recyclable items are mixed in with recyclables items or when recyclable items are placed in the wrong cart. Innocent looking paper smeared with food or grease cannot be processed with clean paper and can ruin a newly made product if it is not caught before it goes to the paper processing plant.

**For Concerns**

If the cart is inspected and found to have non-recyclable items the contents cannot be sent to the recycle center.